

RESOLUTION 10-02

SOURCE: National Headquarters, AR, NJ, NY MD, PA, NM, IA, IL, TN, WA, CA, KY, MA, VA, OH, WI

SUBJECT: Claims Backlogs

WHEREAS, there exists a longstanding problem of large claims backlogs and consequent delays in delivery of crucial disability benefits to veterans and their families; and

WHEREAS, the backlog of VA claims grows yearly, yet VA continues to reduce claims processing staff; and

WHEREAS, many experienced claims processors are retiring and being replaced by novices requiring years of training; and

WHEREAS, with the nation at war, the demand for VA services is only expected to increase with thousands of newly disabled veterans entering the system: now, therefore, be it

RESOLVED, That Congress ensure adequate funding to hire and train VA personnel to improve the timeliness and accuracy of VA's claims decisions; and be it further

RESOLVED, That the Veterans Benefits Administration process quality claims in a timely manner and work together to develop a long-term strategy focused on improving the claims system.