

**RESOLUTION 11-01**

**SOURCE:** AMVETS National Headquarters, AK, AZ, DC, DE, FL, IL, KY, ME, MD, MA, MI, MN, NE, NJ, NC, ND, OH, OR, PA, TX, WA, WI

**SUBJECT:** Claims Backlogs

**WHEREAS**, there exists a longstanding problem of large claims backlogs and consequent delays in delivery of crucial disability benefits to veterans and their families; and

**WHEREAS**, the backlog of VA claims grows yearly, yet VA continues to reduce claims processing staff; and

**WHEREAS**, many experienced claims processors are retiring and being replaced by novices requiring years of training; and

**WHEREAS**, with the nation at war, the demand for VA services is only expected to increase with thousands of newly disabled veterans entering the system: now, therefore, be it

**RESOLVED**, That Congress ensure adequate funding to hire and train VA personnel to improve the timeliness and accuracy of VA's claims decisions; and be it further

**RESOLVED**, That the Veterans Benefits Administration process quality claims in a timely manner and work together to develop a long-term strategy focused on improving the claims system.

COMMITTEE RECOMMENDATIONS:

VAVS & VA HOSPITAL AND MEDICAL SERVICES, REHABILITATION:  
ADOPTED p ADOPTED (as amended) p REJECTED p DEFERREDp

FLOOR ACTION: ADOPTED p ADOPTED (as amended) p REJECTED p DEFERRED p